

Peaceful Pines RV Park Policies:

Nash Rd., Dinwiddie, VA

In order to maintain our high standards and to continue the reputation that has made our RV Park a pleasant place to stay, the following policies and rules will be enforced during the duration of your stay.

Check-in: After 1:00 pm

Check-out: By 11:00 am

PAYMENT:

- Required via credit card online or by auto debit of bank account **prior to check-in**.
 - All nightly and weekly reservations require a deposit of two nights or half of your stay, whichever is greater.
 - Long-term Guests:
 - Payment is due on the 1st. Guests who fail to make such payments may be asked to leave.
 - A \$30 late fee is automatically applied to a guest's account on the 2nd day, and \$15 per day thereafter.
 - Payment may be made by auto debit of bank account
 - Electricity is billed at the current power company rate and will be billed at the end of each month's stay.
 - Changing Site: Submit a request to the office. All requests are considered and are based on availability.
- Rates, seasons, holidays, rules, and policies are subject to change and can be modified as needed by management. Guests will be given a one week notice of any changes to bring into compliance.

GENERAL PARK RULES:

- Quiet Hours are 10:00 pm to 8:00 am (please respect your neighbor)
- Minimum Guest Age: Each RV must have at least one occupant who is 21 or older.
- Children must be accompanied by an adult. Parents are responsible for their children's safety and behavior and are liable for their actions. Children and teenagers should be at your site during quiet hours.
- The speed limit is 12 miles per hour and is strictly enforced.
- Loss or damage: The use of all recreational facilities shall at all times be governed by our RV Park Policy provided to each guest upon request. Our RV Park tries to operate a safe environment, but we are not responsible for accidents, injuries or losses from any cause. All guests and their visitors use the facilities and premises at their own risk and liability.
- Sites must be kept neat and clean at all times and never used as a storage area.
 - Only up to 4 plants, one outdoor rug and outdoor furniture are permitted and must be kept on the gravel pad.
 - Clotheslines are not permitted

- Well-maintained RVs and Vehicles:
 - RVs must be clean and in good condition.
 - RVs should be no more than ten years old, although we do make exceptions for older ones that are well maintained.
 - Guests are limited to two (2) vehicles at no additional charge.
 - All vehicles must fit on the site's gravel pad
 - All vehicles must be in good running condition
 - Parking on the grass, roadway or another site is prohibited. Park only on gravel on your RV site.
 - If additional parking is desired, please make arrangements with the office. There may be an additional charge for extra vehicle parking.
 - Any oil spills or leaking vehicles must be cleaned up by the guest immediately or the park will clean up at the guest's expense.
 - On-site repairs, while not prohibited, are discouraged as RVs and vehicles must be and remain in working order.
 - Major repairs are prohibited.
 - Boats may not be kept at each site unless prior approval is received from Management. Additional fees may apply.
- RV Washing: Guests are expected to keep their vehicles clean. Regular washing of a RV onsite is encouraged, as scheduled:
 - Sites 1-75 = 1st week of the month
 - Sites 75-150 = 2nd week of the month
 - Sites 151 - 225 = 3rd week of the month
 - Sites 226 - 300 = 4th week of the month
 - Guests may also hire a service. In some cases, the park may require the cleaning of an RV at the guest's expense. If that is the case, the guest will be given a 30 day notice.
 - Battery washing is strictly prohibited and will result in a \$500 fine.
- Total occupancy by guest is limited to not more than 6 persons (or one family unit) per RV site. Only one trailer or recreational vehicle unit per site. Visitor occupancy is limited to two (2) guests per RV at any one time. Visitors are expected to comply with all park rules.
- Noise:
 - Excessive noise, nuisance, public intoxication, illegal drug use (sale or exchange), public nudity, foul or offensive language, explosives and fireworks are not permitted at any time.
 - This includes outdoor tv viewing and music. If neighbors can see it or hear it, it must abide by these rules.
- In order to preserve the residential character no business, trade or profession of any type whatsoever shall be conducted from within any lot in the park (other than occupied by the park owner) without the prior written consent of the management.
- Smoking is not allowed in any interior common area including the offices, bathrooms, laundry room and pavilion. Tossing cigarette or cigar butts on the ground is prohibited.

- Fires:
 - Must comply with State Forestry Laws and Restrictions: <https://dof.virginia.gov/wildland-prescribed-fire/fire-laws/>
 - Firewood from out of state is STRICTLY PROHIBITED. By transporting firewood, you could be spreading diseases and invasive insects that can quickly kill large numbers of trees. <https://www.dontmovefirewood.org/map/virginia/>. Firewood can be purchased from the local Tractor Supply located at [13118 Boydton Plank Rd., Dinwiddie, VA 23841](#)
- Guest Responsibilities:
 - Vehicles must be clean and sites must be neat.
 - Please ensure that all electric cords, sewer lines, water hoses, and cables are kept on the gravel pad in a neat and orderly fashion.
 - Items such as buckets, storage boxes, brooms, trash cans, freezers, and the like may not be kept outside of the RV.
 - Do not hang any laundry or leave any unattended items on the ground.
 - If in doubt, seek advice from the office.
 - Respect your neighbors' sites by not walking through them.
- The American Flag is the only flag permitted to be flown on any site.
 - Flag etiquette must be followed according to <https://www.usa.gov/flag>
- Pedestals: Hanging or attaching anything to a pedestal (other than an electric cord) is prohibited.
- Sewers: An airtight sewer connection is required at all times. Leaks in a sewage system must be repaired or replaced immediately. If not, the park will assume this responsibility at a cost to the guest. There will be a minimum charge of \$50 for raw sewage cleanup.
- Right of Refusal: Guests of RV Park are provided a license to stay in the park and shall not be considered tenants under Virginia law. The RV Park reserves the right to refuse service at any time and for any reason. Guests will be removed from the resort in the event of inappropriate behavior or infraction of any of the rules set forth herein or posted within the resort.

PET POLICY:

- Household pets are welcome
- ALL pets must be registered at the front desk upon check-in.
- Attaching a pet to anything longer than a 12' leash in hand is prohibited.
- Owners are liable for their pets and their pets actions.
- Pets may not be left unattended outside at any time.
- Owners are responsible for picking up their pet(s) waste.
- Noisy or aggressive pets will not be permitted to remain on property.
- Limit of 2 (two) dog(s) or less per site
 - Long term campers will be required to register their dogs with the County Treasurer's Office to secure dog tags.
- Limit of 2 (two) cat(s) or less per site
- Indoor birds in cages are permitted
- ALL pets should be non-aggressive and hand leashed at all times outside of RV (except in dog run area)

LAUNDRY ROOM:

- Laundry machines and appliances are used at guest's risk. Instructions must be followed.
- Washing machines and dryers are provided for your convenience and are coin operated.
- Tables are available for folding clothes.
- Clean all filters in dryers before using.
- Please respect all other persons using this facility and take clothes out soon after the washing/drying cycle is finished.
- Pet bedding is to be washed in designated washer and dryer units ONLY
- Clotheslines are not permitted.

CANCELLATION / REFUNDS:

- Non-Holiday: There is a 1 night non-refundable deposit charged for every reservation. If you cancel your reservation 48 hours prior to your arrival date, you may transfer your deposit minus a \$15 cancellation fee to a later date (limited to 1 transfer). If your reservation is not canceled 48 hours prior to your arrival date, you will lose the 1 night deposit. Failure to cancel a confirmed reservation will incur the total amount of the reservation.
- Holiday / Special Events: There will be an automatic one night charge at the time of reservation which is non-refundable and non-transferable. In order not to receive a 2nd night charge, your reservation must be canceled 48 hours prior to your reservation. Failure to cancel a confirmed reservation will incur the total amount of the reservation.
- Early departures, for any reason, are not eligible for refunds.
- In the event of any kind of mandatory evacuation for a hurricane or any other natural disaster, camping credit vouchers will be issued. No refunds.
- Requests for special refunds or credits must be made in writing providing full proof of emergency circumstances claimed.
- Although we make every attempt to hold specific site numbers for our customers, we cannot always guarantee that those spaces will be available upon check-in. If the site you requested is not available, we will make every attempt to find you a site of equal appearance and location.

Thank you for your interest in Peaceful Pines RV Park. We look forward to seeing you soon.