







MCO FOSTER CARE CONTACT INFORMATION

HEALTH PLAN	CONTACT
 Aetna Better Health® of Virginia	<ul style="list-style-type: none"> • Nora Pavlik, Manager, Clinical Health Services, 959-230-3819, pavlikn@aetna.com • Maggie Wise, Director, Clinical Health Services, 959-230-3961, wisem@aetna.com
 Offered by HealthKeepers, Inc.	<ul style="list-style-type: none"> • Melissa McGinn, MSW, LCSW; Foster Care Manager, 804-647-4541, Melissa.McGinn@beaconhealthoptions.com • <i>Please CC: Compliance Mailbox</i> to track issues needing attention: anthemmedallion@anthem.com (CCCP members: anthemcccplus@anthem.com)
 Molina Complete Care	<ul style="list-style-type: none"> • Anne Poerstel-Montante, Manager Clinical Care Services, helen.poerstel-montante@molinahealthcare.com • Pam Aldridge, Director of Health Services, 804-664-2589, Pamela.Aldridge@molinahealthcare.com
	<ul style="list-style-type: none"> • Optima Family Care Line 1-866-503-5828 (<i>this line goes directly to the Case Management team</i>) • Amy Peak, Sr. Contract Compliance Manager, 757-983-2507, AFPEAK@sentara.com
 Community Plan	<ul style="list-style-type: none"> • Rhonda Richardson, Foster Care Coordinator, 763-347-5344, 804-624-1116, rhondarichardson@uhc.com • Monica Cundiff, Manager of Clinical Case Management, monica_cundiff@uhc.com • Shane Ashby, MS, LPC, Associate Director of Clinical Medical Mgmt, 952-202-2249, shane_ashby@uhc.com
 Powered by VCU Health	<ul style="list-style-type: none"> • Compliance Team: VAPMedallion@virginiapremier.com (Compliance Team can ensure all issues are directed to the right department) • Dorinda Hunter, Director Case Management, (804) 819-5151 ext. 54575, Dorinda.Hunter@virginiapremier.com • CeCe Cowans, Team Lead Case Management, (804) 819-5151 ext. 55318, CeCe.Cowans@virginiapremier.com • Claims Issues: Claims Customer Service at 1-800-727-7536, Option 4