

Crater Health District News Release

109 Governor Street, Richmond, VA 23219

FOR IMMEDIATE RELEASE

January 28, 2021

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Crater Health District COVID-19 Vaccination Update

Crater Health District (CHD) expands vaccinations to "Phase 1b" priority groups and is pleased to announce a new online pre-registration tool for COVID-19. This online tool is for those individuals in Phase 1a or 1b who want to pre-register to receive information for COVID-19 vaccine registration.

"We are diligently working to provide vaccine to individuals in Phase 1a and 1b. Our goal is to carry out vaccine distribution to as many residents in these groups as possible," said Crater Health District Director Alton Hart, Jr., MD, MPH. "The new online tool will gather the contact information for those ready and willing to get their vaccine. So that when a new clinic is open, we can quickly notify individuals to make an appointment to help speed up the process."

CHD serves the cities of Emporia, Hopewell and Petersburg and the counties of Dinwiddie, Greensville, Prince George, Surry and Sussex. If you are a current resident or work in CHD and are within priority groups of Phase 1A and 1B, we encourage you to complete one of the following options to be added to pre-register.

Options for Pre-Registering for Phase 1a and Phase 1b:

Option 1: Visit the Crater Health District website at www.craterhd.net and click Crater Vaccination Waitlist or click https://redcap.vdh.virginia.gov/redcap/surveys/?s=7YYJJER4P8 to complete the information. After completion, individuals will receive follow up communication to register for an appointment as soon as additional slots become available. Family members are encouraged to assist those with limited or no computer resources. This form will be the fastest way to get an appointment, but the timeline for an appointment is to be determined (TBD).

Option 2: Residents with limited or no technical resources (computer or internet access) may call the Crater Health District COVID-19 Customer Care Center at (804)-862-8989. Our hours of operations are Monday through Friday 9:30 a.m. – 5:00 p.m. If you have recently called the call center or emailed your information to inquire about or schedule for the COVID-19 vaccination, you will be contacted to register as time slots open for appointments.

Please note: These options **DO NOT RESERVE A VACCINE OR CREATE AN APPOINTMENT**; they collect contact information, so that when vaccine is available, VDH can contact you to schedule an appointment. **It may be days** or weeks for you to receive a return call, and weeks or months before the vaccine and an appointment are available.

ONCE YOU ARE PRE-REGISTERED, PLEASE DO NOT CALL OR EMAIL TO CHECK YOUR STATUS. You will be contacted as soon as possible to schedule an appointment. Please do not pre-register multiple times or leave multiple messages. Doing so will only cause delays or prevent others from getting a vaccine.

"We will continue to vaccinate our community to the best of our ability with the resources we have available," said Dr. Alton Hart, Jr. "In the meantime, it is important to remain vigilant in COVID-19 prevention to protect yourself and others by practicing: the three W's: Wear your mask, Wash your hands and Watch your distance."

Additional Vaccine Information can be found at https://www.cdc.gov/vaccines/covid-19/index.html or https://www.vdh.virginia.gov/covid-19-vaccine/

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